

GOVERNMENT OF INDIA  
U.T. ADMINISTRATION OF DAMAN & DIU,  
DEPARTMENT OF TOURISM,  
DAMAN.

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NO.5/95/DDT/TB/2017-18/336

Dated: - 12/11/2019

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**TENDER NOTICE**

On behalf of the President of India, the Deputy Director of Tourism, Daman hereby invites sealed tenders for leasing out Ladies and Gents Toilet & Bathroom block (2 ladies toilets & 3 ladies Urinals + 2 Gents Toilets & 4 gents urinals) and Changing Rooms (6 ladies changing rooms + 6 gents changing rooms) at Jampore Beach, Daman for a period of 2 years with a provision to be extended for another 2 years based on the performance of the agency and the conditions laid by the UT Administration of Daman and Diu.

**“Ladies and Gents Toilet block and Changing Rooms at Jampore Beach”**

Tender Form along with the Terms & Conditions will be available from the Office of the Deputy Director (Tourism), Paryatan Bhawan, Nani Daman, Daman- 396210 during office hours on any working day from 12/11/2019 to 02/12/2019 (upto 11 am) on payment of Rs. 1,000/- (Rupees One Thousand Only) (Non- refundable) as Tender Fees in the form of Demand Draft only from any Nationalized Bank drawn in favour of Deputy Director of Tourism, Tourism Department, Daman. The tender document may be downloaded online from [www.daman.nic.in](http://www.daman.nic.in).

Tender duly filled in all respect along with the Earnest Money Deposit of Rs. 10,000 /- (Rupees Ten Thousand) in form of Fixed Deposit Receipt/Demand Draft only from any Nationalized Bank drawn in favour of Deputy Director of Tourism, Tourism Department, Daman duly signed by the tenderer in token of acceptance of terms and conditions should reach the Office of the Deputy Director of Tourism, Department of Tourism, Daman on or before 11 am on 02/12/2019.

Right to accept or reject any or all tenders without assigning any reason thereof is reserved to the Deputy Director of Tourism, Daman.

Deputy Director (Tourism),  
Daman

## TENDER FORM

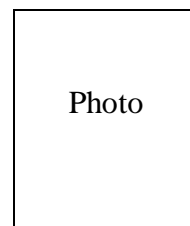
Tender form issued to Shri/Smt/M/s. \_\_\_\_\_  
\_\_\_\_\_ for leasing out Ladies and Gents Toilet & Bathroom block (2 ladies toilets & 3 ladies Urinals + 2 Gents Toilets & 4 gents urinals) and Changing Rooms (6 ladies changing rooms + 6 gents changing rooms) at Jampore Beach, Damam Receipt No. \_\_\_\_\_ dated \_\_\_\_/\_\_\_\_/2019.

DAMAN.  
Dated :- / /2019

OFFICE OF THE DEPUTY DIRECTOR (TOURISM),  
DAMAN.

### **TENDER FOR SELECTION OF OPERATOR FOR OPERATING LADIES AND GENTS TOILET & BATHROOM BLOCK (2 LADIES TOILETS & 3 LADIES URINALS + 2 GENTS TOILETS & 4 GENTS URINALS) AND CHANGING ROOMS (6 LADIES CHANGING ROOMS + 6 GENTS CHANGING ROOMS) AT JAMPORE BEACH, DAMAM**

1. Applicants full name :-  
(in capital)
2. Present address with Mobile No. :-
3. Permanent address with proof:-
4. Details of present business/occupation  
(proof must be attached) :-
5. Details of past trade activities. The past experience in running changing rooms for which tender is given to be started with all relevant details and evidence/certificate in its support to be attached with tender form :-
6. Details of financial stability of the applicant  
(CA certificate must be submitted) :-
7. Amount of EMD and details thereof :-
8. GST registration No. (Certificate to be attached):-
9. PAN Card Details :-
10. Additional information if any relevant :-



\_\_\_\_\_  
Signature of Tenderer

**U.T. ADMINISTRATION OF DAMAN & DIU,  
DEPARTMENT OF TOURISM,  
DAMAN.**

**TENDER FOR SELECTION OF OPERATOR FOR OPERATING LADIES AND GENTS  
TOILET & BATHROOM BLOCK (2 LADIES TOILETS & 3 LADIES URINALS + 2  
GENTS TOILETS & 4 GENTS URINALS) AND CHANGING ROOMS (6 LADIES  
CHANGING ROOMS + 6 GENTS CHANGING ROOMS) AT JAMPORE BEACH,  
DAMAN**

**Scope of Work:-**

1. Tourism Department, Daman invites detailed proposals from experienced agencies to maintain and operate the following complexes at Jampore Beach, Daman.
  - a. 2 Ladies Toilets + 3 Urinals
  - b. 2 Gents toilets + 4 Urinals
  - c. 6 Ladies Changing Rooms
  - d. 6 Gents Changing Rooms
2. The bidder shall operate and maintain the toilets/complexes to the entire satisfaction of the Department.
3. Toilets, urinals, floors, walls and ceilings of the interior as well as exterior of the complex should be cleaned regularly and continuous availability of clean water should be ensured.
4. In order to achieve optimum standards of cleanliness, a cleaning schedule should be made by the Service Provider and got approved by Department and the same should be strictly adhered to.
5. The cleaning of toilets and urinals should be done at fixed intervals depending upon patronage, preferably after each use.
6. Adequate inventory of cleaning material like phenyl, naphthalene balls, and liquid detergents for cleaning floors and tiles, liquid soap solution, floor wipers, brushes, dusters, mops, buckets, mugs, dustbins etc. should always be available at the cost of the service provider.
7. The bidder must execute all civil works (if any required) at its own cost and must maintain all water taps, sinks, toilets etc.
8. The Department shall provide the connection of water and Electricity in the Ladies and Gents Toilet block and Changing Rooms at Jampore Beach and Devka Garden, Daman. However, the monthly charges of water and Electricity must be paid by the selected bidder.
9. In addition to, the following should also be ensured :-
  - a. Provision of litterbins for proper garbage disposal.
  - b. Adequate no. of safaiwalas in proper uniform with name badges to be posted.
  - c. Employee schedule to be provided.
  - d. The staff provided should be literate and courteous towards the users and assist handicapped persons and old aged users.
  - e. Proper training to be provided to the safaiwals.
  - f. Standard cleaning materials and equipments should be used.
10. The following maintenance work should be done by the Service Provider :
  - a. All repairs and routine maintenance including prompt repairs of potholes, cracks, concrete joints, electric fittings, lighting, sanitary fittings and signage of the complex should be promptly attended to by the Service Provider.
  - b. It will be the responsibility of the Service Provider to ensure proper drainage upto the pitfall and any choking of drainage should be attended to by him promptly.

- c. Cleaning the septic tanks, including safe disposal of their contents and maintenance of sewerage system will be the responsibility of the Service Provider.
  - d. White washing and painting should also be undertaken as and when required.
  - e. Mechanized grinding and polishing of the floor surface of the toilet shall be done at least once a year.
  - f. Flowering plants/Flower pots may be provided in and around the toilet complex for beautification.
  - g. Safety and security of passengers/users shall be ensured.
  - h. Prevention of any encroachment in/or adjoining the Pay & Use Toilet block.
  - i. There shall be complete ban on smoking in the public places. The toilet complex should be operated as a no-smoking zone. Proper indication boards to this effect should be displayed in the complex at noticeable points.
  - j. Cleanliness/hygiene of surroundings of toilets (about 2 meters around) should be ensured by the Service Provider.
  - k. Proper litter/garbage disposal at an authorized garbage dump should be done by the Service Provider.
11. Connection shall be provided by the Department and Separate Electric meter and water meter respectively will be installed by Service Provider at his cost and he will be liable to pay for the actual consumption of power and water supply.
12. The Service Provider can charge the users/passengers for using urinal and for using bathroom only or both bathroom and latrine and for using changing room. However, the rates shall be fixed in consultation with Tourism Department. The rates can be revised anytime on mutually agreed terms.
13. The rate list should be displayed at noticeable locations/entry points to the toilets.. The Service Provider should issue a receipt to the users/passengers for the services provided.

**Eligibility Criteria:**

1. The bidder can be an Individual (Proprietorship), company, partnership, trust, Association, or a society. This should be evidenced by suitable documentary proof like partnership deed, incorporation certificate etc.
2. The net worth of the bidder shall not be less than Rs. 10 lakhs as on 31.03.2019. Signed copy of CA certificate must be submitted.
3. **The bidder should have minimum one year experience of Operation and Maintenance of similar facilities. Experience certificates, agreements and work orders must be submitted in this regard.**
4. The bidder must have a minimum workforce of 10 safaiwalas.

## **Two bid process:-**

### **1). Technical bid:**

The bidder has to submit the technical expertise, experience, proof for similar assignment handled in the past and other relevant details as a part of technical bid as mentioned in Eligibility criteria. This must be submitted online on or before the last date of submission. The hard copy of technical bid along with supporting documents shall have to be deposited in the office on or before 02/12/2019.

#### **Mandatory Documents to be submitted are:**

- Scanned copies of Tender Fees and EMD
- Incorporation Certificate/\_partnership deed or any similar document.
- Turnover Certificate duly certified by a CA
- Documentary proof of work experience

Please note all the above mentioned documents must be submitted online, failing which the bidder shall be considered disqualified.

### **2) Financial bid:**

The bidder has to submit the financial bid for implementing the assignment as per format. Financial Bid must be submitted online only.

#### **Tender Fee:**

The tender fee is Rs.1,000/- (non-refundable).

#### **Special Clause:**

The Deputy Director of Tourism, Daman reserves the right to accept or reject the tender without assigning any reasons.

**Last date for submission of proposal:- 02/12/2019**

#### **Time line of the tender**

<b>Sr No</b>	<b>Particulars</b>	<b>Date &amp; Time</b>
1.	Online downloading of tender	12/11/2019 at 17:00 hrs
2.	Pre bid meeting	18/11/2019 at 11:00 hrs
3.	Last date of submission of tender	02/12/2019 at 11:00 hrs
4.	Opening of Technical Bids	02/12/2019 at 11:30 hrs
5.	Opening of Financial Bids	02/12/2019 at 15:00 hrs

**TENDER FOR SELECTION OF OPERATOR FOR OPERATING LADIES AND GENTS  
TOILET & BATHROOM BLOCK (2 LADIES TOILETS & 3 LADIES URINALS + 2  
GENTS TOILETS & 4 GENTS URINALS) AND CHANGING ROOMS (6 LADIES  
CHANGING ROOMS + 6 GENTS CHANGING ROOMS) AT JAMPORE BEACH,  
DAMAN**

**FINANCIAL QUOTE**

Sr. No.	Particulars	Amount per Year Rs.
1.	Total revenue offered to Tourism Department, Daman (Inclusive of all the taxes)	

**Quoted Price (In Words)** \_\_\_\_\_

\_\_\_\_\_

Signature & Seal of the Bidder

Date:

- The lease amount can be paid in a quarterly basis to the Department.

**TERMS & CONDITIONS FOR OPERATING LADIES AND GENTS TOILET & BATHROOM BLOCK (2 LADIES TOILETS & 3 LADIES URINALS + 2 GENTS TOILETS & 4 GENTS URINALS) AND CHANGING ROOMS (6 LADIES CHANGING ROOMS + 6 GENTS CHANGING ROOMS) AT JAMPORE BEACH, DAMAN**

The tender are invited for leasing out For Operating Ladies And Gents Toilet & Bathroom Block (2 Ladies Toilets & 3 Ladies Urinals + 2 Gents Toilets & 4 Gents Urinals) and Changing Rooms (6 Ladies Changing Rooms + 6 Gents Changing Rooms) at Jampore Beach, Daman

1. The up-set price of Rs. 2,00,000/- has been fixed per year.
2. The lease will be for a period of 2 years with a provision to be extended for another 2 years based on the performance of the agency and the conditions laid by the UT Administration of Daman and Diu.
3. The tenderer has to furnish EMD Rs. 10,000/- in form of Demand Draft / Fixed Money Deposit Receipt drawn in favour of the Deputy Director (Tourism), Daman payable at Daman from any Nationalized Bank/ Schedule Bank along with the tender.
4. The selected agency shall have to pay a security deposit of 10% of the total lease value to be paid in total over two years in form of Bank Guarantee. On submission of the Security Deposit the EMD shall be returned to the successful bidder.
5. On failure to pay the lease premium as per the time schedule, the lease offer for leasing out For Operating Ladies And Gents Toilet & Bathroom Block (2 Ladies Toilets & 3 Ladies Urinals + 2 Gents Toilets & 4 Gents Urinals) and Changing Rooms (6 Ladies Changing Rooms + 6 Gents Changing Rooms) At Jampore Beach, Daman automatically stands cancelled, without any further intimation and amount of Security Deposit will be forfeited.
6. Annual premium must be paid one month in advance before the commencement of next year.
7. The premium must be paid regularly by the Lessee and premium receipt produced for inspection of the appropriate authority.
8. The tender shall remain for acceptance for a period of six months, from the date of opening of tenders. If any tenderer withdraws, surrenders or modifies his tender on any ground whatsoever before the said period, or makes any modification in the terms & conditions of the tender, the entire amount of the EMD shall be forfeited. This shall be without prejudice to other rights or remedies that may be available to Tourism Department, Daman.
9. The Deputy Director Tourism, Daman reserves right to amend, revoke or modify the lease at his discretion as well as to withdraw all or any of the terms and conditions at any stage without assigning any reason whatsoever.
10. The leasing out For Operating Ladies And Gents Toilet & Bathroom Block (2 Ladies Toilets & 3 Ladies Urinals + 2 Gents Toilets & 4 Gents Urinals) And Changing Rooms (6 Ladies Changing Rooms + 6 Gents Changing Rooms) At Jampore Beach, Daman is offered on 'as is where basis' is. It is presumed that the tenderer has inspected the premises and familiarized himself with the prevalent premises conditions in all respect before submitting the tender.

11. The tender committee shall normally accept the best financial offer provided and found to be competitive enough to reflect the market value of the land tendered. The successful tenderer shall execute the Lease Agreement as prescribed at his own cost.
12. The tender committee may reject any tender including the highest tender. The confirmation of the highest tender shall be in the sole discretion of the Deputy Director (Tourism), Daman who does not bind himself to confirm any tender including the highest tender and reserves to himself the right to reject all or any of the tenders without assigning reason, even if the tender not fulfilling any of the prescribed conditions or incomplete in any respect shall be rejected.
13. The Lessee shall not be allowed to transfer or assign or share his obligation under the said contract with any other person(s) subject to prior approval of the Deputy Director Tourism who may impose conditions as deemed fit.
14. The Lessee shall not carry any other trade at the "TOILET BLOCK-CUM-BATHROOMS" other than one in respect of which the present lease is granted.
15. The Lessee shall develop the area for the purpose at his own cost and no permanent structure will be permitted to be constructed in any case whatsoever.
16. The Lessee shall keep the premises including the surrounding clean and tidy to the satisfaction of the Tourism Department, Daman and shall not store or allow to accumulate any refuse except those which are absolute necessary for the purpose of running of Toilets Block Cum Bathrooms. All refuse from the Toilets Block shall be frequently removed and dispose off. No refuse shall be thrown into the sea or beach.
17. The Lessee shall not allow the customers/tourists to spread beyond the lease portion. The Lessee should confirm to the area allotted.
18. The "TOILET BLOCK-CUM-BATHROOMS" shall be kept opened to all castes and communities without any prejudice. It shall be run for the convenience of the visitors during the hours fixed by the Government from time to time as authorized by the Authority.
19. The Lessee should ensure adequate safety measures during foul weather against fire/electric etc.
20. The following charges are not included in the lease premium and will have to be paid separately.
  - ❖ Legal charges for documentation.
  - ❖ Stamp duty, registration and other charges.
  - ❖ Water, power, local taxes and any other charges payable to any other concerned authority under any act during the lease period.
21. The Lessee has to make arrangement for portable drinking water facility for the users/tourists.
22. The Lessee cannot make any alteration/addition in the lease premises without prior permission of the Deputy Director Tourism, Daman.
23. The Lessee shall provide all kinds of toiletries for use of local public.
24. All arrears of license fees or any other Govt. local Panchayat dues or any other loss suffered by Govt. of non-fulfilling the conditions thereof on account of negligence or



carelessness on the part of the Leasee or his agent or servants shall be recovered from the Leasee as arrears of land revenue.

25. Tourism Department, Daman shall not be responsible for any loss or damage to the structure or goods or other assets or fixtures of Leasee an account of theft, fire, water or electricity failure, accidents or any other cause whatsoever.
26. The Leasee shall not damage any Govt. property, which is found around and shall not cause and hindrance to free movement of the tourist moving in the changing rooms.
27. The bidder shall comply to all the labour laws and all the prevalent laws of Government of India. The contractor shall not employ connection with the work any child who has not completed his 15th year of age. He shall also not employ an adolescent who has not completed his 18th year unless he is certified fit for work as an adult as prescribed under clause (b) of sub-section (2) of section 69 of the factories Act 1948.
28. The contractor shall also see that all the provisions regarding employment of young person covered by the employment of Children Act, 1933 and the factories Act, 1948 as amended from time to time shall be fully complied with.
29. Breach of any of the aforesaid conditions of the contract is liable for termination of the lease agreement and the lesser shall be free to resume the said premises without payment of any compensation.
30. Non-fulfillment of the conditions mentioned above within the specified time limit will make the Leasee liable for termination.
31. The Lessee is allowed to make addition / alteration in the Toilet Block Cum Bathrooms at his own cost for providing other facilities to tourists besides Toilet after taking prior approval from Deputy Director Tourism, Daman
32. The Deputy Director Tourism, Daman reserves the right to add or alter any or all clause of the agreement if found necessary.
33. The Selection Process shall be governed by, and construed in accordance with, the laws of UT of Daman and Diu and the Court at Daman shall have exclusive jurisdiction over all disputes arising under, pursuant to and/or in connection with the Selection Process and execution of the project

Sd/-  
Deputy Director  
Tourism, Daman

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Signature and seal of the Tenderer.